ABSTRACT OF THE DISCLOSURE

In a method and an apparatus for remotely servicing an external device that is used in conjunction with an installed medical device, the installed medical device is provided with remote access equipment allowing remote servicing of the installed medical system. When an external device is connected to the installed medical system, a control unit of the installed medical system routes a communication link between the external device and the service center, using the remote access equipment of the installed medical system, thereby allowing remote servicing of the external device. The manufacturer of the installed medical system can impose a charge on the manufacturer of the external device for use of the installed medical system's remote access equipment.

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